



LAGUNA

SAFRANE  
ESPACE

Type Factory and fabrication cut-off S/Section

B56	V	S 022981 to S 024196	13
K56	V	S 021272 to S 021474	13
B54	N	S 000001 to S 000203	13
JE0	G	T 001200 to T 003666	13

fitted with L7X engine

13 LEAK FROM THE COOLANT PUMP  
O.T.S.: 0A0G MARK: A6

Other sub-sections concerned: 08 11

- Engine: L7X
  - Gearbox: XXX
- Basic manuals:

– Technical Notes 2805A - 2996A - 3274A

CUSTOMER COMPLAINT  
– Leak from the coolant pump.

### CLAIM COMPLETION AND CODING

#### Destination of removed parts:

- As per Warranty Policy and Procedures Manual.

#### Accounts procedure:

- Request for reimbursement or individual claim, depending on the country.
- Expense Code: **91**
- Parts at cost price.
- Labour at contractual warranty rate.
- Closure date: **31/12/2001**.

**O.T.S. Code:** **0A0G** (0 = figure zero)

#### Operation codes/titles/time allowed

- **LAGUNA** B56V and K56V

Operation Code	Title	Time allowed
1885	CO Remove/refit coolant pump	7.1 hours
0130	Test	0.8 hours
	TOTAL	7.9 hours

- **SAFRANE** B54N

Operation Code	Title	Time allowed
1645	CO Remove/refit coolant pump	6.2 hours
0130	Test	0.8 hours
	TOTAL	7 hour

- **ESPACE** JE0G

Operation Code	Title	Time allowed
1881	CO Remove/refit coolant pump	10.9 hours
0020	Replacement of coolant	0.3 hours
6066	CO Drain/refill AC circuit	0.9 hours
0130	Test	0.8 hours
	TOTAL	12.9 hours

#### Providing the customer with a vehicle:

Various codes:

- VP RENAULT VP relay
- LO Car hire outside RENAULT

### AFTER-SALES SOLUTION

#### Operation to be carried out:

- Replacement of the coolant pump.

#### Vehicles concerned:

- See vehicle types and fabrication cut-offs shown on title page.

#### When to take action:

- Upon receipt of a customer complaint.

#### Parts required:

##### Listed in the OTS

- 1 Coolant pump
- 1 Timing belt
- 1 Accessories belt
- 2 Coolant

**Part No.: 96 37 506 680**

**Part No.: 96 18 337 580**

**Part No.: 96 30 034 080**

**Part No.: 77 11 170 546**

If **ESPACE** JE0G

##### Additional parts:

- 1 Freon filling
- 1 Steering oil

**Part No.: 11 11 111 111**

**Part No.: 77 01 402 037**

#### Tooling required:

- Conventional.

#### Description of the operation:

- Replacement of the coolant pump.

#### Marking the vehicle after the work has been carried out:

- Affix a blue label, **Part No.: 49 39 031 070**, to the driver's side front shock absorber turret.
- Mark a cross in square **A6** using a marker pen.

	1	2	3	4	5	6
A						✕
B						
C						
D						
E						

**NOTE:** The label, **Part No.: 49 39 031 070**, is available in sheets of 10 labels (delivered in packs of 10 sheets).